

A. GRIEVANCE RESOLUTION

- J.1 Questions, complaints, or concerns about the traveling program or policy shall be made to the Directors. If resolution cannot be achieved, the issue may be presented to the Board for consideration.
- J.2 Complaints about any assistant coach should be made to the head coach. If the complaint cannot be satisfactorily resolved, then the complaint shall be brought to the Directors. If resolution is not possible at this step, then the complaint may be presented to the Board for consideration.
- J.3 Complaints about the head coach shall be brought forth to the Directors for resolution. If resolution is not possible, then the complaint shall be presented to the Board for consideration.
- J.4 All complaints about referees must be immediately reported in writing to the Supervisor of Officials and the District 10 Director. In addition, a copy of the report shall be provided to the head coach and Directors.
- J.5 All formal grievances shall be expeditiously followed-up by the Directors. The Directors, at their discretion, may request that the grievance and circumstances surrounding it be provided in writing. The Directors shall inform the Board President on all grievances and their status. All outcomes will be followed up in writing to all parties involved and will be entered into the minutes at the next formal Board meeting as part of the Traveling Report. The names of all persons involved will be withheld in the report unless specifically requested by those involved.
- J.6 The Directors may, at their discretion, schedule a meeting between all parties involved to resolve any issue. All parties making a grievance claim shall submit themselves to meet in order to expedite a resolution.